



Carolyn Bigg

Partner

Hong Kong

T: +852 2103 0576

F: +852 2810 1345

M: +852 6086 1260

Carolyn Bigg is an experienced technology and communications lawyer, with a particular focus on data protection, data retention and data security law across the Asia Pacific region.

Carolyn regularly advises businesses on the best practice approach to regional and international data privacy compliance, as well as co-ordinating multi-jurisdictional data privacy projects.

She also advises on all forms of technology and communications contracts, and has significant experience in complex outsourcing projects, systems supply and integration agreements and e-commerce, acting for both users and suppliers in the technology, telecommunications, banking, insurance and other sectors, as well as on related regulatory issues.

Carolyn has been involved in a wide variety of general commercial projects, including joint ventures, agency, distribution, licensing and franchising arrangements. She has industry and in-house experience from client secondments to an international telecoms operator, a US software house, a forensic service provider and a global insurer.

LANGUAGES SPOKEN

- English

EXPERIENCE

- Advising a large multinational company on data protection compliance in connection with the launch of a new global HR platform
- Advising an international insurance company on a strategically and operationally significant regional outsourcing project
- Advising an international credit rating agency on a regional data retention project
- Advising an IT service provider in connection with a business critical systems implementation project for a global insurer
- Advising international investment banks on the Hong Kong data privacy law implications of transferring data to an overseas financial regulator

RELATED SERVICES

- Intellectual Property and Technology

LANGUAGES SPOKEN

English

- Advising a Chinese telecommunications operator on the full range of communications agreements with carrier and enterprise customers across the Asia-Pacific region and internationally

CREDENTIALS

Professional Qualifications

- Solicitor of the High Court of Hong Kong, 2010
- Solicitor of the Senior Courts of England and Wales, 2003

Education

- University of Cambridge, B.A. Hons, M.A. (Cantab)

INSIGHTS

Publications

Episode 5: Apps are being shut down in China - will yours be next?

12 July 2019

Navigating China: The digital journey

While apps are incredibly popular in China, in recent months some have been disappearing from app stores in the country because they do not comply with recent apps regulations. Indeed many companies are not even aware of the comprehensive new privacy compliance obligations for apps in China.

Episode 4: Getting data out of China - the challenge of operating your China business offshore

26 June 2019

Navigating China: The digital journey

An updated and substantially more onerous draft of China's long awaited position on cross border data transfers has just been published. The Measures on Personal Information Cross Border Transfer Security Assessment (Measures) apply to all "Network Operators" and will require specific action to be taken by all businesses that send personal information out of China.

Episode 3: Yet more regulators join the party in enforcing cybersecurity

4 June 2019

Navigating China: The digital journey

Licensed telcos and internet businesses in China face a new wave of investigations by the Ministry of Industry and Information Technology (MIIT) as they announce a new enforcement campaign aimed at ensuring network security compliance.

Episode 2: New stringent cyber security rules announced in China, what will your business need to do?

29 May 2019

Navigating China: The digital journey

Organisations with operations in China must prepare now for new comprehensive cybersecurity rules. The Chinese authorities

have announced MLPS "version 2.0", which will come into force on 1 December 2019, and have potential significant impact to businesses' infrastructure and operations in China.

Episode 1: Cyber enforcement starts

21 May 2019

Navigating China: The digital journey

China's cybersecurity regulators are now taking their first steps to verify organisations' (including foreign businesses') compliance with China's cybersecurity laws. As anticipated, the focus is on businesses that have an online presence in China.

Four tips for an effective eDiscovery plan in China

19 SEP 2018

A timely and well-documented eDiscovery plan, comprehensively addressing compliance with local laws, can also go a long way to address potential post-collection inquiries.

China data and cyber: New guidelines you need to know

28 JUN 2018

In the last two weeks the Chinese authorities have been busy providing much-anticipated guidance on the practical steps organisations must take to comply with the new data protection, cybersecurity and technology regulations.

Time to update your Singapore data protection compliance programme

30 MAY 2018

If you handle Singapore personal data - whether inside or outside of Singapore - you need to review and update your data protection compliance programme in light of recent developments and imminent changes.

Asian businesses will be impacted by new EU data protection regulation

24 MAY 2018

The territoriality of the new European data protection framework will be significantly extended once the General Data Protection Regulation (GDPR) comes into force on May 25, 2018, potentially impacting Asian companies doing business in the EU. Given the heavy sanctions (up to €20 million or 4 percent of the annual global turnover, whichever is higher) and the risk of reputational damage for non-compliance, businesses in Asia need to get up to speed with the GDPR requirements to adapt their practices and strategy accordingly.

Chinese businesses cannot afford to ignore new EU data rules

21 MAY 2018

From May 25 2018, non-compliance with the new EU General Data Protection Regulation ("GDPR") could lead to fines of RMB150 million or 4% of your annual global group turnover, along with significant reputational damage and adverse publicity.

从2018年5月25日起, 不遵守欧盟新的《一般信息保护条例》(“GDPR”)可能会导致人民币1.5亿元人民币或集团全球全年营业额4%的罚款, 以及严重的声誉损害和不利的宣传。

China's new data protection standard – what you need to know

9 FEB 2018

The long awaited new National Standards on Information Security Technology - Personal Information Security Specification GB/T 35273-2017 ("PI Specification") has now been released, and will come into force on 1 May 2018.

- Asia correspondent for *Privacy & Data Protection* journal.
- Author of a chapter on services agreements for the Law Society's *Commercial Law Handbook* (2009)
- Co-authored a chapter on rights of access to information in the Law Society's *Freedom of Information Handbook* (2nd edition 2008)
- "The right to be forgotten: the Asian perspective", published in *Privacy & Data Protection journal* (April 2016).

Events

Carolyn is a regular speaker at external conferences, client training and internal seminars on a variety of technology and data topics, including cloud computing, outsourcing, international data transfers and cyber security.

NEWS

DLA Piper announces partnership promotions for 2019

1 APR 2019

DLA Piper is proud to announce that 77 lawyers have been promoted to its partnership. The promotions are effective as of April 1, 2019 in the United States and May 1, 2019 for EMEA and Asia Pacific. The promotions were made across many of the firm's practice areas in 43 different offices throughout 20 countries.
