



[Zoë Jensen](#)

PROFESSIONAL SUPPORT LAWYER

zoe.jensen@dlapiper.com

London

T: +44 (0) 207 1537 154

F: +44 (0) 207 7966 666

Zoë Jensen supports the whole of the Litigation, Arbitration and Investigations practice, ensuring the team's collective experience and expertise are surfaced and leveraged for the benefit of clients. She also provides more focused support to lawyers conducting Financial Services; Corporate Crime and Investigations; and Regulatory matters.

Zoë draws on her previous experiences working in-house at a large banking group and as an investigatory lawyer at the Financial Conduct Authority.

RELATED SERVICES

- Litigation, Arbitration and Investigations

RELATED SECTORS

- Financial Services

CREDENTIALS

Professional Qualifications

- Solicitor of the Senior Courts of England and Wales

Prior Experience

Zoë's previous roles include:

- investigative lawyer (and qualified search officer) for the Financial Conduct Authority;
- in-house counsel for a large banking group; and
- litigator at a City based law firm.

Education

- Cardiff University; Law and Sociology, LLB (Hons), 2007
- Nottingham Law School, Legal Practice Course: Diploma with distinction, 2008

INSIGHTS

Publications

New UK regulatory requirements to consider ahead of ATM and branch closures and conversions

21 July 2020

Last week, the UK's Financial Conduct Authority (FCA) published draft guidance setting out its expectations of banks, building societies and credit unions who are considering closing branches or ATMs (including where a free-to-use ATM is converted into a pay-to-use ATM).

New Regulatory Initiatives Grid - pilot launched by the Financial Services Regulatory Initiatives Forum

14 May 2020

The Financial Services Regulatory Initiatives Forum (the Forum) launched earlier this year. It is intended to improve and assist regulatory co-ordination as well as giving firms a clearer picture of the horizon for significant regulatory initiatives.

Transaction monitoring – practical guidance for financial institutions from three recent cases

2 December 2019

Curbing fraud and money laundering are top of the international regulatory and political agenda. This article pulls together three recent high-profile decisions which clarify the standards currently expected of banks, in particular, and the financial services sector more generally.

***Lloyd v Google*: A good day for claimant lawyers; a bad day for Google and organisations defending privacy group litigation**

3 October 2019

On 2 October 2019 the Court of Appeal allowed an appeal in *Lloyd v Google*, a significant case in the continued evolution of the UK class action and data protection regimes.

Reflecting on unauthorised wealth orders: Considerations for mortgagees

2 September 2019

Unexplained wealth orders (UWO) were introduced in January 2018 and the National Crime Agency (NCA) has now successfully obtained five. All but one of the orders specifically target premium London properties; with the remaining order covering eight properties across the UK.
