



Duncan Pithouse

Partner

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Duncan Pithouse focuses on major outsourcing and implementation projects. He works exclusively in sourcing, outsourcing and technology licensing and implementation projects, with a particular focus on major IT and business process outsourcing in the banking and insurance markets.

Duncan has advised on the outsourcing of various technology and business functions, such as AD/AM, infrastructure, middle and back office functions (such as claims management, underwriting, investment management and post-trade), procurement, HR and finance and accounting. He has particular experience in the use of cloud, and utility and platform deals, in financial services markets.

His work often involves developing the contract structure together with the overall commercial construct including the charging model, implementation profile and supplier performance management regime, whilst maintaining a clear perspective on achieving the overall deal objectives.

Duncan is the head of the UK Technology Transactions and Strategic Sourcing group which comprises over 70 lawyers.

EXPERIENCE

- Advising a global bank on the sale of its settlement system, and associated managed service back
- Advising a global bank on the sale of its legal entity market system, and the associated provision of managed services
- Advising a global bank on the outsourcing of its procurement and accounts payable function
- Advising a major insurer on the implementation and outsourcing of its customer contact platform and centre
- Advising a global bank on the global outsourcing of its data storage environment
- Advising a global insurer on its print and document management outsourcing
- Advising a global bank on outsourced custody and administration services arrangements
- Advising an international insurer on outsourcing claims management and underwriting functions

RELATED SERVICES

- Intellectual Property and Technology
- Data Protection, Privacy and Security
- Technology Transactions and Strategic Sourcing

RELATED SECTORS

- Financial Services
- Technology
- Insurance

- Advising a leading insurance broker on the implementation of its new global broking platform
- Advising a leading insurer on the procurement of its global underwriting platform

CREDENTIALS

Professional Qualifications

- Solicitor of the Senior Courts of England and Wales

Memberships

- Society for Computers & Law

INSIGHTS

Publications

PRA Consultation Paper on Outsourcing and Third Party Risk Management: CP30/19

10 January 2020

Key points and differences from the EBA Guidelines on Outsourcing

2019 Sourcing and Commercial contracts case law round-up

16 December 2019

A summary of key 2019 cases relevant to sourcing and commercial contracts.

The Final EBA Outsourcing Guidelines

28 FEB 2019

The European Banking Authority has published its Final Report on EBA Draft Guidelines on outsourcing arrangements. The Guidelines are relevant to UK banks, building societies, designated investment firms and IFPRU investment firms.

Contracting for Transformative Benefits

06 FEB 2019

Much of the talk in the sourcing market is - and has been over the past couple of years - about transformation, especially of the digital nature. For some, any initiative under the digital transformation banner is seen as the panacea to numerous business and operational challenges.

2018 Sourcing Contract Case Law Round Up

17 DEC 2018

Welcome to the 2018 edition of our Contract Case Law Round-up, DLA Piper's yearly guide to key developments in the Contract Case Law.

Blockchain: background, challenges and legal issues

2 FEB 2018

Blockchain and distributed ledger technology offers significant and scalable processing power, high accuracy rates, and apparently unbreakable security at a significantly reduced cost compared to the traditional systems the technology could replace, such as settlement, trading or accounting systems. Like all new technology however, it poses challenges for suppliers and customers. So what are the key issues in relation to blockchain and distributed ledger technology?

- Co-author, "Outsourcing: A Practical Guide", *Globe Law and Business*, September 2015

[Events](#)

[Previous](#)

Negotiating Sourcing Arrangements Following COVID-19

1 July 2020

Webinar
