



### Carolyn Bigg

Partner

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Carolyn Bigg is an experienced technology and communications lawyer, with a particular focus on data protection, data retention and data security law across the Asia Pacific region.

Carolyn regularly advises businesses on the best practice approach to regional and international data privacy compliance, as well as co-ordinating multi-jurisdictional data privacy projects.

She also advises on all forms of technology and communications contracts, and has significant experience in complex outsourcing projects, systems supply and integration agreements and e-commerce, acting for both users and suppliers in the technology, telecommunications, banking, insurance and other sectors, as well as on related regulatory issues.

Carolyn has been involved in a wide variety of general commercial projects, including joint ventures, agency, distribution, licensing and franchising arrangements. She has industry and in-house experience from client secondments to an international telecoms operator, a US software house, a forensic service provider and a global insurer.

• Intellectual Property and Technology

English

## LANGUAGES SPOKEN

- English

- Advising a large multinational company on data protection compliance in connection with the launch of a new global HR platform
- Advising an international insurance company on a strategically and operationally significant regional outsourcing project
- Advising an international credit rating agency on a regional data retention project
- Advising an IT service provider in connection with a business critical systems implementation project for a global insurer
- Advising international investment banks on the Hong Kong data privacy law implications of transferring data to an overseas financial regulator
- Advising a Chinese telecommunications operator on the full range of communications agreements with carrier and enterprise customers across the Asia-Pacific region and internationally

## CREDENTIALS

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### Professional Qualifications

- Solicitor of the High Court of Hong Kong, 2010
- Solicitor of the Senior Courts of England and Wales, 2003

### Education

- University of Cambridge, B.A. Hons, M.A. (Cantab)

## INSIGHTS

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### Publications

#### Managing Business Related and Personal Data

27 September 2021

With the introduction of the new Data Security Law and the Personal Information Protection Law (to come into effect on 1 November 2021), companies doing business in China may face more intense scrutiny on how business related and personal data are handled when conducting internal investigations in China.

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#### Compare contract law around the world with our Global Contract Laws Guide

1 June 2021

DLA Piper is pleased to announce the launch of our updated Global Contract Laws guide.

The guide has been updated to reflect the changes in legislation in over 45 countries and in response to significant geopolitical events such as Brexit.

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#### GDPR Snapshot vlog series 2021: Hong Kong

31 May 2021

GDPR Snapshot vlog series 2021

In this vlog, Hong Kong partner, Carolyn Bigg, explores the impact and challenges of GDPR in Hong Kong.

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## **Navigating China Episode 17: China's Draft Privacy and Security Laws**

4 May 2021

Navigating China: The digital journey

The Draft Personal Information Protection Law (Draft PIPL) will – once passed – become the first comprehensive personal data protection law in China.

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## **Episode 16: New data classifications and data localisation for financial institutions in China**

21 April 2021

Navigating China: The digital journey

Important new guidelines outlining how personal and other types of financial information should be handled by financial institutions throughout the data lifecycle have just come into force in China, including a new data localisation obligation.

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## **Episode 15: Comprehensive New E-Commerce Rules Introduced**

23 March 2021

Navigating China: The digital journey

Operators of e-commerce platforms, websites and apps in China, and those using third party e-commerce, social media or livestreaming platforms to sell their products and services in China, must update their operations, services and systems in advance of wide-ranging new rules.

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## **Navigating Asia-Pacific data breach notification requirements**

2 December 2020

Data breach notification obligations throughout Asia-Pacific are in a state of flux, with several jurisdictions either introducing new requirements or updating their existing regimes in late 2020 and 2021. Our interactive map contains the current state of data breach notification requirements in key jurisdictions throughout the Asia-Pacific region.

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## **Navigating China Episode 14: New draft national, harmonised data protection law for Mainland China**

23 October 2020

Navigating China: The digital journey

A first national level personal information protection law for Mainland China has been published, reinforcing and heightening existing data protection compliance obligations for organisations doing business in China.

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## **Singapore: Imminent Changes to the Personal Data Protection Act 2012 (PDPA)**

16 October 2020

On 5 October 2020, the Singapore Personal Data Protection (Amendment) Bill (Bill) was tabled in Parliament for the first reading. It is expected that the Bill will be passed before the end of the year if not sooner.

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- Asia correspondent for *Privacy & Data Protection* journal.
- Author of a chapter on services agreements for the Law Society's *Commercial Law Handbook* (2009)
- Co-authored a chapter on rights of access to information in the Law Society's *Freedom of Information Handbook* (2nd edition 2008)
- "The right to be forgotten: the Asian perspective", published in *Privacy & Data Protection journal* (April 2016).

## **Events**

### **Previous**

#### **PIPL has finally arrived - changes to China's data privacy framework**

2 September 2021

Webinar

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#### **EDPB, SCCs and Brexit: The future of global data transfers**

8 July 2021

Webinar

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Carolyn is a regular speaker at external conferences, client training and internal seminars on a variety of technology and data topics, including cloud computing, outsourcing, international data transfers and cyber security.

## **NEWS**

## DLA Piper achieves TMT Tier 1 rankings in 2022 Chambers Greater China and Asia Pacific guides

8 February 2022

We are proud to announce that DLA Piper has been ranked Tier 1 in the Technology, Media, and Telecommunications (TMT) practice category in the newly launched 2022 Chambers Greater China region guide, as well as in the Chambers Asia Pacific region guide.

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