



Michael B. Hazzard

Partner

mike.hazzard@dlapiper.com

Washington, DC

T: +1 202 799 4560

F: +1 202 799 5090

Mike Hazzard represents global software and communications companies in multi-jurisdictional expansion efforts. His experience ranges from supporting global product deployment and market entry, to supporting cross-border transactions, to global corporate re-organizations. Mike has substantial experience developing and negotiating a full range of commercial agreements between service providers and equipment manufacturers, infrastructure providers, software providers, enterprises, and consumers. As a subject matter expert, he also leads regulatory and commercial due diligence efforts supporting domestic and multi-national transactions, and he negotiates and implements all manner of services agreements associated with such transactions.

- Litigation, Arbitration and Investigations
- Regulatory and Government Affairs
- Telecom
- Technology Transactions and Strategic Sourcing

In addition to his experience with traditional communications providers, Mike is a recognized expert in commercial and regulatory matters associated with the global deployment of Over-The-Top services, including voice, messaging, and audio and video streaming services. He has particular experience representing CPaaS, SaaS, and other software-based platforms enter new markets, obtain relevant registrations and licenses, and enter distribution agreements with traditional telecommunications service providers.

Teaming with DLA Piper lawyers world-wide, Mike works with companies in their expansion efforts throughout the Americas, Asia, and Europe. He similarly has assisted companies entering the US market, where he has deep experience with many regulatory and consumer protection regimes, including the California Consumer Protection Act, the Communications Act, the Electronic Consumer Privacy Act, the Fair Credit Reporting Act, the Fair Debt Collection Practices Act, the Health Insurance Portability and Accountability Act, the Telephone Consumer Protection Act, the Red Flag Rule, and the Telemarketing Sales Rule, among others.

Mike also maintains an active litigation docket. He defends businesses in government actions and consumer class actions, primarily regarding technology, data privacy, and consumer marketing matters. He represents companies in government-plaintiff actions, state attorney general actions, and federal and state agency investigations, including investigations initiated by the Federal Trade Commission, the Federal Communications Commission, and state public service and consumer protection agencies.

As lead litigation counsel, Mike has successfully defended numerous consumer class actions. He has particular expertise in Telephone Consumer Protection Act matters, as well as cases brought under the Federal Trade Commission Act, the Communications Act, and numerous other federal and state consumer protection and privacy laws. He has defended actions in over 20 district courts, argued

appeals before the Third, Fourth, Ninth, and District of Columbia Circuits, and defended clients before dozens of federal and state agencies.

EXPERIENCE

Representative experience as lead litigation counsel includes the following:

- *Shields v. Twilio* (SDTX 2020) (obtained voluntary dismissal)
- *Bauman v. Saxe et al.* (DNV 2020) (obtained voluntary dismissal)
- *Adzhikosyan v. CallFire* (CDCA 2019) (won motion to dismiss)
- *Wigod v. CallFire* (CDCA 2019) (obtained voluntary dismissal with prejudice)
- *Wick v. Twilio* (WDWA 2017) (won motion to dismiss)
- *Payton v. VoiceShot* (NDIL 2016) (won summary judgment)
- *Kauffman v. CallFire* (SDCA 2015) (won summary judgment; defeated class certification)
- *Rinky Dink, Inc. v. EMS* (WDWA 2015) (won summary judgment)
- *Glauser v. Twilio* (NDCA 2014) (obtained voluntary dismissal with prejudice)
- *Mendez v. C-Two Group* (NDCA 2014) (won motion to dismiss)
- *Rutherford v. Zoom Tan* (MDFL 2013) (won motion to dismiss)
- *U.S. v. Skyy Consulting* (NDCA 2013) (favorably settled FTC action)
- *Paetec Communications v. CommPartners* (DDC 2010) (won motion for summary judgment)

CREDENTIALS

Admissions

- District of Columbia
- Virginia

Education

- J.D., George Mason University Antonin Scalia School of Law
- B.A., University of Massachusetts, Amherst

Courts

- United States Court of Appeals for the District of Columbia Circuit
- United States Court of Appeals for the Fourth Circuit
- United States Court of Appeals for the Ninth Circuit
- United States Court of Appeals for the Third Circuit
- United States District Court for the District of Columbia

Civic and Charitable

Mike maintains an active pro bono docket. He has represented pro bono clients in a variety of matters, including asylum, housing, immigration, and social security disability.

INSIGHTS

Publications

Consumer Finance Regulatory News and Trends

11 March 2022
Consumer Finance Regulatory News and Trends
CFPB issues compliance bulletin on illegal auto repossessions.

Consumer Finance Regulatory News and Trends

19 January 2022
Consumer Finance Regulatory News and Trends
CFPB files complaint against debt buyers for debt-placement practices.

Consumer Finance Regulatory News and Trends

19 November 2021
Consumer Finance Regulatory News and Trends
CFPB announces \$2.7 million settlement with reverse mortgage lender.

Consumer Finance Regulatory News and Trends

19 October 2021
Consumer Finance Regulatory News and Trends
CFPB announces \$2.7 million settlement with reverse mortgage lender.

Consumer Finance Regulatory News and Trends

13 September 2021
Consumer Finance Regulatory News and Trends
OCC and DOJ announce US\$3 million penalty against bank for FHA violations.

Consumer Finance Regulatory News and Trends

3 August 2021
Consumer Finance Regulatory News and Trends
CFPB announces \$150,000 settlement with debt-relief companies for deceptive acts or practices.

Consumer Finance Regulatory News and Trends

14 June 2021
Consumer Finance Regulatory News and Trends
OCC releases Community Reinvestment Act evaluations.

Consumer Finance Regulatory News and Trends

5 April 2021

Consumer Finance Regulatory News and Trends
CFPB issues warning to mortgage servicers.

Consumer Finance Regulatory News and Trends

11 March 2021

Consumer Finance Regulatory News and Trends
CFPB finalizes rule exempting certain financial institutions from higher-priced mortgage loan escrow account requirement.

Consumer Finance Regulatory News and Trends

12 January 2021

Consumer Finance Regulatory News and Trends
CFPB's Taskforce on Federal Consumer Financial Law publishes report and recommendations.

Consumer Finance Regulatory News and Trends

15 December 2020

Consumer Finance Regulatory News and Trends
The OCC has issued a final rule that determines when a national bank or federal savings association makes a loan and is the "true lender," including in the context of a partnership between a bank and a third party.

Consumer Finance Regulatory News and Trends

18 November 2020

Consumer Finance Regulatory News and Trends
CFPB issues rule implementing the Fair Debt Collection Practices Act.

Consumer Finance Regulatory News and Trends

13 October 2020

Consumer Finance Regulatory News and Trends
CFPB seeks comments on potential changes to Regulation B.

A new EECC coming into play: Key points for electronic communications service providers

15 September 2020

Entities providing an electronic communication service, such as email or video streamed over the Internet, may need to register as an ECS provider in relevant EU nations.

Consumer Finance Regulatory News and Trends

28 August 2020

Consumer Finance Regulatory News and Trends

CFPB issues RFI on Equal Credit Opportunity Act and Regulation B.

Events

Previous

The new European Electronic Communications Code and technology companies

1 October 2020 | 9:00 – 10:00 PDT

Webinar

Brave new world of CPaaS, SaaS and telecom: Globally managing the intersection of telecom regulations and tax webinar

25 June 2020 | 12:00 - 1:00 ET

Tax – Continuing Education Webinar Series

Webinar

- Panelist, Access Partnership Webinar, The New European Electronic Communications Code and Technology Companies – Will Your Services Be Regulated? October 1, 2020
- Panelist, Access Partnership Webinar, Innovative Communications Technologies, Like OTT, Are the Future – Do Regulators Realise? July 15, 2020
- Panelist, DLA Piper Webinar, Global Telecom and Taxation, June 18, 2020

NEWS

DLA Piper advises mPulse Mobile in growth investment from PSG

20 January 2022

DLA Piper represented mPulse Mobile, a leader in conversational AI and digital engagement solutions for the healthcare industry, in a growth investment from PSG, a leading growth equity firm partnering with middle-market software and technology-enabled services companies.

DLA Piper advises Hawaiki on divestment of its submarine cable

30 July 2021

Global law firm DLA Piper have advised Hawaiki on its divestment of 100% of its interest in the Hawaiki Submarine Cable. The divestment was made to BW Digital Pte. Ltd with the current Hawaiki team continuing to manage the business.

DLA Piper advises InstarAGF in its acquisition of LS Networks

19 October 2020

DLA Piper represented InstarAGF Asset Management Inc. in its definitive agreement to acquire LS Networks.

PRO BONO

Mike maintains an active pro bono docket. He has represented pro bono clients in a variety of matters, including asylum, housing, immigration, and social security disability.