



Richard Norman

Partner

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Richard Norman has considerable experience in litigation and dispute resolution. He advises clients on the whole spectrum of commercial disputes and specialises in litigation, mediation and international arbitration. He works for clients across many industry sectors (including IT, telecoms, life sciences and manufacturing) on how to avoid, manage and resolve disputes.

Richard is the architect behind the highly successful market-leading WIN (What In-house lawyers Need) initiative across the global firm, which has won several prestigious industry awards such as the FT Award for Innovation in Client Service and the Legal Week Innovation Awards. WIN has over 8,000 members and has provided training to over 5000 clients.

Richard is experienced in managing the full range of commercial disputes on a global basis. In particular, he has handled a comprehensive range of IT&T disputes. He has acted on reported IT and telecommunications disputes in the High Court and the Court of Appeal, and been involved in several high profile mediations in the Commercial Court/the Technology & Construction Court. Richard has also been involved in several international arbitrations.

Richard's clients have access to his fully bespoke litigation managed service which provides a global offering to his clients

Richard's client base includes multinational telecommunications company, multinational consumer goods company, Arqiva, Atos, Adobe, CBRE, Gamma Telecom, Merlin, Neos Networks, Tata Communications and Telenor.

- Litigation, Arbitration and Investigations
- Intellectual Property and Technology

- Technology
- Life Sciences
- Industrials

- WIN: What In-house Lawyers Need

Reported cases

- *Colt Technology Services v Seecomm Network Services Inc* (High Court/US Court)
- *Geo Networks v euNetworks* (Commercial Court, London)
- *R v Sheffield City Council ex parte Hague and Tesfayohannes* (High Court/Court of Appeal/House of Lords) – acting for Sheffield City Council in judicial review proceedings

- *Arnold Laver Limited v BCT Software Solutions Limited* (High Court/Court of Appeal)

Key experience

- Acting for a Danish telecoms supplier against its New York customer in ICC Arbitration proceedings. The case involved allegations of fraud, duress and wrongful termination.
- Representing a major international telecoms supplier concerning loss of its confidential customer database. The case involved the successful application for interim mandatory injunction. Richard also worked with our Global Government Relations team handling national press interest.
- Acting for a global IT supplier regarding the provision of telecoms equipment in the Congo. Advice concerned injunction and a claim for substantial damages against directors/shareholders.
- Acting for a major UK IT supplier in respect of several disputes concerning the implementation of SAP software in the Technology and Construction Court.
- Acting for a leading telecommunications company in the Federal Court of New York and in the High Court of England regarding a dispute with a customer following suspension of service. The case concerned an application to dissolve a Temporary Restraining Order and separate proceedings in the UK.
- Acting for a major telecommunications company in respect of a large-scale commercial fraud committed using prepaid call cards and premium rate numbers across various international jurisdictions.

CREDENTIALS

Professional Qualifications

- Solicitor of the Senior Courts of England and Wales

Recognitions

Richard is recognised as a leading practitioner in the resolution of IT&T disputes in both the *Legal 500* and *Chambers*.

Education

- University of Sheffield, LLB (First Class Honours), 1993
- Nottingham Law School, Distinction

INSIGHTS

Richard holds seminars to brief clients on telecommunication issues, including topics such as fraud, injunctions, termination of service and litigation prevention and prosecution. Richard assists P&A/D&B in the organisation of the International Telecommunications Risk Forum.

He has written several papers on IT&T issues and has had several articles published in *IT Law* and *Utility Week*.

Publications

WIN Wise: Liquidated damages for delay in tech disputes

30 June 2020

The current COVID-19 pandemic is wreaking havoc on businesses and their operations across sectors and geographies. The unprecedented spread of the virus has had, and will continue to have, a profound impact upon both suppliers and customers in delivering technology projects on time and to budget.

