



Duncan Pithouse

Partner

duncan.pithouse@dlapiper.com

London

T: +44 (0)20 7153 7264

F: +44 (0)20 7796 6592

M: +44 (0)7738 295 307

Duncan Pithouse focuses on major outsourcing and implementation projects. He works exclusively in sourcing, outsourcing and technology licensing and implementation projects, with a particular focus on major IT and business process outsourcing in the banking and insurance markets.

Duncan has advised on the outsourcing of various technology and business functions, such as AD/AM, infrastructure, middle and back office functions (such as claims management, underwriting, investment management and post-trade), procurement, HR and finance and accounting. He has particular experience in the use of cloud, and utility and platform deals, in financial services markets.

His work often involves developing the contract structure together with the overall commercial construct including the charging model, implementation profile and supplier performance management regime, whilst maintaining a clear perspective on achieving the overall deal objectives.

Duncan is the head of the UK Technology Transactions and Strategic Sourcing group which comprises over 70 lawyers.

- Intellectual Property and Technology
- Data Protection, Privacy and Security
- Technology Transactions and Strategic Sourcing
- Financial Services
- Technology
- Insurance

- Advising a global bank on the sale of its settlement system, and associated managed service back
- Advising a global bank on the sale of its legal entity market system, and the associated provision of managed services
- Advising a global bank on the outsourcing of its procurement and accounts payable function
- Advising a major insurer on the implementation and outsourcing of its customer contact platform and centre
- Advising a global bank on the global outsourcing of its data storage environment
- Advising a global insurer on its print and document management outsourcing
- Advising a global bank on outsourced custody and administration services arrangements
- Advising an international insurer on outsourcing claims management and underwriting functions

- Advising a leading insurance broker on the implementation of its new global broking platform
- Advising a leading insurer on the procurement of its global underwriting platform

CREDENTIALS

Professional Qualifications

- Solicitor of the Senior Courts of England and Wales

Memberships

- Society for Computers & Law

INSIGHTS

Publications

Outsourcing and Third Party Risk Management – the PRA's Supervisory Statements

1 April 2021
Insurance Horizons

After a period of some anticipation, the PRA has this week issued two new Supervisory Statements and associated policy statements, the first on Operational Resilience and the second on Outsourcing.

Outsourcing: A Practical Guide, Second Edition

16 February 2021
We are proud to launch our latest publication, Outsourcing: A Practical Guide, Second Edition. This book is a fully updated edition of the key text on outsourcing, written by our market-leading Global Technology and Sourcing team.

2020 Annual Sourcing and Commercial Contracts Case Law Round Up

1 February 2021
Welcome to our round up of key cases for sourcing and commercial contracts.

PRA Consultation Paper on Outsourcing and Third Party Risk Management: CP30/19

10 January 2020
Key points and differences from the EBA Guidelines on Outsourcing

Negotiating Technology Contracts

7 January 2020

This practical, how-to book, prepared by Kit Burden, Mark O'Connor and Duncan Pithouse of our leading Technology Transactions and Strategic Sourcing team, leverages years of negotiating technology and outsourcing contracts by explaining the perspectives of both sides of the negotiating table, whilst providing a view of the global market and offering compromise suggestions for all parties involved.

2019 Sourcing and Commercial contracts case law round-up

16 December 2019

A summary of key 2019 cases relevant to sourcing and commercial contracts.

Blockchain: background, challenges and legal issues

2 FEB 2018

Blockchain and distributed ledger technology offers significant and scalable processing power, high accuracy rates, and apparently unbreakable security at a significantly reduced cost compared to the traditional systems the technology could replace, such as settlement, trading or accounting systems. Like all new technology however, it poses challenges for suppliers and customers. So what are the key issues in relation to blockchain and distributed ledger technology?

- Co-author, "Outsourcing: A Practical Guide", *Globe Law and Business*, September 2015

[Events](#)

[Previous](#)

Outsourcing: A Practical Guide, Second Edition

24 March 2021

Webinar

Managing an agile relationship

3 November 2020

DLA Piper Sourcing and Data Insights Week

Webinar

Negotiating Sourcing Arrangements Following COVID-19

1 July 2020

Webinar
