



**Duncan Pithouse**

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Duncan Pithouse focuses on major outsourcing and implementation projects. He works exclusively in sourcing, outsourcing and technology licensing and implementation projects, with a particular focus on major IT and business process outsourcing in the banking and insurance markets.

Duncan has advised on the outsourcing of various technology and business functions, such as AD/AM, infrastructure, middle and back office functions (such as claims management, underwriting, investment management and post-trade), procurement, HR and finance and accounting. He has particular experience in the use of cloud, and utility and platform deals, in financial services markets.

His work often involves developing the contract structure together with the overall commercial construct including the charging model, implementation profile and supplier performance management regime, whilst maintaining a clear perspective on achieving the overall deal objectives.

Duncan is the head of the UK Technology Transactions and Strategic Sourcing group which comprises over 70 lawyers.

- Intellectual Property and Technology
- Data Protection, Privacy and Security
- Technology Transactions and Strategic Sourcing

- Financial Services
- Technology
- Insurance

- Advising a global bank on the sale of its settlement system, and associated managed service back
- Advising a global bank on the sale of its legal entity market system, and the associated provision of managed services
- Advising a global bank on the outsourcing of its procurement and accounts payable function
- Advising a major insurer on the implementation and outsourcing of its customer contact platform and centre
- Advising a global bank on the global outsourcing of its data storage environment
- Advising a global insurer on its print and document management outsourcing
- Advising a global bank on outsourced custody and administration services arrangements
- Advising an international insurer on outsourcing claims management and underwriting functions

- Advising a leading insurance broker on the implementation of its new global broking platform
- Advising a leading insurer on the procurement of its global underwriting platform

## CREDENTIALS

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### Professional Qualifications

- Solicitor of the Senior Courts of England and Wales

### Memberships

- Society for Computers & Law

## INSIGHTS

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### Publications

#### **Operational resilience in the UK financial services sector: New requirements aimed at 'critical third parties' to be introduced**

29 July 2022

Following the publication of the Financial Services and Markets Bill (FSM Bill) on 20 July 2022, the Prudential Regulatory Authority (PRA), the Financial Conduct Authority (FCA) and the Bank of England (BoE) (together, the Supervisory Authorities) on 21 July 2022 published their Discussion Paper P3/22 (the DP) that sets out how they may in the future use their collective powers designated under the FSM Bill to require those entities designated as 'critical third parties' (CTPs) to provide services to entities in the financial sector in a more resilient manner.

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#### **Outsourcing and Third Party Risk Management – the PRA's Supervisory Statements**

1 April 2021

Insurance Horizons

After a period of some anticipation, the PRA has this week issued two new Supervisory Statements and associated policy statements, the first on Operational Resilience and the second on Outsourcing.

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#### **Outsourcing: A Practical Guide, Second Edition**

16 February 2021

We are proud to launch our latest publication, Outsourcing: A Practical Guide, Second Edition. This book is a fully updated edition of the key text on outsourcing, written by our market-leading Global Technology and Sourcing team.

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## 2020 Annual Sourcing and Commercial Contracts Case Law Round Up

1 February 2021

Welcome to our round up of key cases for sourcing and commercial contracts.

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### Blockchain: background, challenges and legal issues

2 FEB 2018

Blockchain and distributed ledger technology offers significant and scalable processing power, high accuracy rates, and apparently unbreakable security at a significantly reduced cost compared to the traditional systems the technology could replace, such as settlement, trading or accounting systems. Like all new technology however, it poses challenges for suppliers and customers. So what are the key issues in relation to blockchain and distributed ledger technology?

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- Co-author, "Outsourcing: A Practical Guide", *Globe Law and Business*, September 2015

## Events

### Previous

#### Outsourcing: A Practical Guide, Second Edition

24 March 2021

Webinar

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