



Duncan Pithouse

Partner

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Duncan Pithouse focuses on major outsourcing and implementation projects. He works exclusively in sourcing, outsourcing and technology licensing and implementation projects, with a particular focus on major IT and business process outsourcing in the banking and insurance markets.

Duncan has advised on the outsourcing of various technology and business functions, such as AD/AM, infrastructure, middle and back office functions (such as claims management, underwriting, investment management and post-trade), procurement, HR and finance and accounting. He has particular experience in the use of cloud, and utility and platform deals, in financial services markets.

His work often involves developing the contract structure together with the overall commercial construct including the charging model, implementation profile and supplier performance management regime, whilst maintaining a clear perspective on achieving the overall deal objectives.

Duncan is the head of the UK Technology Transactions and Strategic Sourcing group which comprises over 70 lawyers.

- Intellectual Property and Technology
- Data Protection, Privacy and Security
- Technology Transactions and Strategic Sourcing

- Financial Services
- Technology
- Insurance

- Advising a global bank on the sale of its settlement system, and associated managed service back
- Advising a global bank on the sale of its legal entity market system, and the associated provision of managed services
- Advising a global bank on the outsourcing of its procurement and accounts payable function
- Advising a major insurer on the implementation and outsourcing of its customer contact platform and centre
- Advising a global bank on the global outsourcing of its data storage environment
- Advising a global insurer on its print and document management outsourcing
- Advising a global bank on outsourced custody and administration services arrangements
- Advising an international insurer on outsourcing claims management and underwriting functions

- Advising a leading insurance broker on the implementation of its new global broking platform
- Advising a leading insurer on the procurement of its global underwriting platform

CREDENTIALS

Professional Qualifications

- Solicitor of the Senior Courts of England and Wales

Memberships

- Society for Computers & Law

INSIGHTS

Publications

Outsourcing: A Practical Guide, Second Edition

16 February 2021

We are proud to launch our latest publication, *Outsourcing: A Practical Guide, Second Edition*. This book is a fully updated edition of the key text on outsourcing, written by our market-leading Global Technology and Sourcing team.

Blockchain: background, challenges and legal issues

2 FEB 2018

Blockchain and distributed ledger technology offers significant and scalable processing power, high accuracy rates, and apparently unbreakable security at a significantly reduced cost compared to the traditional systems the technology could replace, such as settlement, trading or accounting systems. Like all new technology however, it poses challenges for suppliers and customers. So what are the key issues in relation to blockchain and distributed ledger technology?

- Co-author, "Outsourcing: A Practical Guide", *Globe Law and Business*, September 2015

Events

Previous

Outsourcing: A Practical Guide, Second Edition

24 March 2021

Webinar
